

## **Title: Server**

### **Job Description**

We are looking for a skilled, friendly and confident Server to take and deliver orders. To be successful in this role, you should have high quality service that provides the best customer experience and satisfaction.

- Attend to customers upon entrance, greet guests in a pleasant, friendly and welcoming way.
- Excellent knowledge of the products offered, taking orders and dealing with queries.
- Collaborate professionally with kitchen or bar staff.
- Responsibly and accurately handle cash and credit card payments, following appropriate cash handling procedures.
- Arrange table settings and keep table clean and tidy at all times.
- Maintain a professional and well-groomed appearance at all times.
- Maintain proper sanitation, hygiene standards for work surfaces and public areas.

### **Requirement**

- Diploma or Nitec/Professional certificate, with relevant training, is a plus.
- Minimum 1-year working experience as a Server or related fields
- Guest oriented and service focused
- Friendly, outgoing and confident
- Excellent customer service skills
- Excellent communication skills
- Team Player
- Active listening skills
- Customer centric